## OnSite OnLine, Rudolph/Libbe Companies

<u>Description:</u> OnSite Online is a web-based project management system developed by Rudolph/Libbe Companies. The system cost-effectively manages projects for clients who have ongoing or frequent maintenance jobs, renovations, modifications or additions. OnSite Online was designed specially for small projects with an average contract amount of \$40,000.

<u>When/Where Originated</u>: OnSite Online is a component of OnSite Solutions, Rudolph/Libbe's single-source supplier program for small construction and ongoing maintenance projects. The proprietary software was developed to create a secure Internet link between customers and the Rudolph/Libbe Companies OnSite Solutions team.

OnSite Solutions began as an ongoing maintenance project at Ford Motor Co. The program was renamed OnSite Solutions in 2004 and the web-based project management system was named OnSite Online.

OnSite Online was inspired by Rudolph/Libbe's commitment to cost-effectiveness, responsibility and accountability, particularly on small projects that can arise without warning. OnSite Online provides an "open book" approach to communication between OnSite team members and customers.

OnSite Online was created for clients who want to leverage current technology to track projects, prioritize tasks and contribute to cost-efficiency. Our software provides online "filing cabinets" for storing all documents pertaining to a project. The system is especially valuable when a client has simultaneous projects in progress, many of which can arise without warning.

As part of the OnSite Solutions single-source supplier program, OnSite Online is the one point of reference for all Rudolph/Libbe projects at a site. Unexpected or emergency projects can be planned into the work schedule for the greatest efficiency, speed of delivery and cost-effectiveness. One contractor captures simultaneous activities and can manage manpower resources to begin and complete new projects more quickly and efficiently.

**Why is OnSite Online innovative?** OnSite Online provides a single point of control for managing and tracking every phase and detail of every project: project initiation, budget development, approvals, procurement, construction and closeout. Since all information is web-based, it is all available any time, anywhere, and designed to be very easy to navigate.

OnSite Online is innovative because it creates an "open book" environment with technology. Tracking budgets and progress are easier and more efficient online. Users can access real-time project status by job, requestor or facility. Customizable reports can include: cost performance vs. budget, value-engineering savings, safety, MBE participation, general conditions, environmental issues and site-to-site comparisons.

<u>Has It Been Used?</u> OnSite Online has been used since 1999 at five industrial sites in Ohio and Michigan, effectively managing projects totaling more than \$200 million, with the cost of each project averaging less than \$15,000.

<u>Is expected to be used in the future?</u> We anticipate still more growth for OnSite Online. In addition to its customer benefits, OnSite Online is extremely useful internally for project management and coordination.

<u>What it changed or replaced?</u> OnSite Online changed negotiations on small projects with clients by using technology to create an "open book" environment for small projects. OnSite Online replaced large project management tools such as Expedition, which are better-suited for large projects. OnSite Online takes just minutes to set up a job and kick it off.

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